

Rhino Pool Borders Privacy Policy

Privacy Policy

Rhino Pool Borders

Effective Date: January 1, 2022

1. Overview

Rhino Pool Borders (“we,” “our,” or “us”) is committed to protecting your personal information in accordance with applicable privacy laws, including Quebec’s Law 25.

This Privacy Policy explains how we collect, use, disclose, and protect your information when you visit our website or use our services.

By using our website, you consent to the practices described in this policy.

2. Personal Information We Collect

We may collect the following personal information:

- Name
- Email address
- Phone number
- Address (for quotes and service visits)

We may also automatically collect:

- IP address
 - Device and browser information
 - Website usage data (pages visited, time on site)
-

3. How We Use Your Information

Your information is used **strictly for Rhino Pool Borders business purposes**, including:

- Responding to inquiries and providing quotes
- Scheduling and delivering services
- Communicating with you about your project
- Improving our website and services

We do not use your personal information for purposes outside of Rhino Pool Borders operations.

4. Consent

By providing your personal information, you consent to its collection, use, and disclosure as outlined in this Privacy Policy.

You may withdraw your consent at any time, subject to legal or contractual restrictions, by contacting us.

5. Sharing of Personal Information

We respect your privacy.

We do NOT sell, rent, or trade your personal information.

We may share your information only when necessary:

- With trusted third-party service providers (e.g., payment processors, website hosting), who are bound to protect your data
 - When required by law
 - To protect our legal rights or prevent fraud
-

6. Data Retention

We retain your personal information only as long as necessary to:

- Fulfill the purposes outlined in this policy
- Comply with legal obligations

When no longer required, your information will be securely deleted or anonymized.

7. Data Security

We implement reasonable administrative, technical, and physical safeguards to protect your personal information.

Despite these measures, no method of transmission over the Internet is completely secure.

8. Your Rights (Quebec Law 25)

Under Quebec law, you have the right to:

- Access your personal information
- Request correction of inaccurate data
- Request deletion of your information (where applicable)
- Withdraw consent
- Request information about how your data is used

To exercise your rights, please contact us using the details below.

9. Person Responsible for Personal Information

In compliance with Law 25, Rhino Pool Borders has designated a person responsible for the protection of personal information:

Privacy Officer

Rhino Pool Borders

Email: info@rhinopoolborders.com

10. Cookies & Tracking Technologies

Our website may use cookies to:

- Improve user experience
- Analyze website traffic

Where required, you will be presented with a cookie consent banner.

You can manage or disable cookies in your browser settings.

11. Third-Party Services

We may use third-party tools (such as website analytics or contact forms) that process data on our behalf. These providers are required to maintain the confidentiality and security of your information.

12. Privacy Incident (Data Breach) Procedures

In the event of a confidentiality incident involving your personal information, we will:

- Take reasonable steps to reduce the risk of harm
 - Notify affected individuals if there is a risk of serious injury
 - Comply with all legal reporting obligations
-

13. Changes to This Policy

We may update this Privacy Policy from time to time. The updated version will be posted on this page with a revised effective date.

14. Contact Us

If you have any questions or wish to exercise your rights, contact us:

Rhino Pool Borders

Email: info@rhinopoolborders.com

Phone: 1-877-877-6650